

CONTACT

Name : _____

Street : _____

Address : _____

E-mail : _____

Phone : _____ Fax : _____

Mobile phone : _____ Meeting point : _____

Date : _____ Hour : _____

Name of the group : _____ Number of participations : _____

Language :    

I wish to receive Sélestat Haut-Koenigsbourg Tourism Newsletter

DURATION

PRICE

TO KNOW

YOUR CHOICE

Sightseeing the Humanist Library (from 1/07/2018) Contact the +33 3 88 58 07 20	1h	85€ + 4€/p entry	max. 40 people	<input type="radio"/>
Old town	1h	85€	max. 40 people	<input type="radio"/>
Old town	2h	120€	max. 40 people	<input type="radio"/>
Old town + Humaniste Library (from 1/07/2018)	2h	120€ + 4€/p entry	max. 40 people	<input type="radio"/>
Old town + Alsatian Breadhouse	2h	120€ + 4€/p entry	max. 40 people	<input type="radio"/>
Sélestat in the Renaissance	1h	85€	max. 40 people	<input type="radio"/>
Alsatian Breadhouse + tasting various bread	1h	85€ + 4€/p entry	Min. 15 and max. 40 people Only in December possibility of a tasting of typical sweet little Christmas cakes + mulled wine or hot chocolate (5 €/P)	<input type="radio"/>
Baroque Abbey-Church Saint Maurice of Ebersmunster	1h	85€	Famous Silbermann-Organ, possibility of concert 30 mn (5€ /pers.) <input type="radio"/> OUI <input type="radio"/> NON	<input type="radio"/>
Christmas : Sélestat, cradle of the Christmas Tree and the evolution about the decoration of the Christmas tree since the 16th century	2h	120€	Only in December possibility of a tasting of typical sweet little Christmas cakes + mulled wine or hot chocolate (6 €/P)	<input type="radio"/>
Half day tours	4h	170€		<input type="radio"/>
Day	8h	290€	+ 20 € minimum for guide's lunch	<input type="radio"/>
Overtime	Par hour	26€		<input type="radio"/>

BOOKING CONDITIONS

OVERTIME

If the proposed tour runs overtime for more than 30 minutes (and this is not due to the guide) 1 hour overtime will be billed at 26 €. In the case of anticipated overtime the form should be filled out and signed by the group leader and the guide.

START POINT

The gathering point before a guided tour is in front of the Tourist Office for all Sélestat tours. The leader of the group should report their arrival to the Guide Service. For the other tours, the starting point must be defined together before.

BOOKING

A booking form (completed and signed) is necessary before the Tourist Office can start organising your stay.

PARTICIPANTS

The number of participants indicated on the reservation form is final unless the guide service has been informed.

PRICES

The prices indicated include taxes and social security charges. They do not include car rentals, meals, or entries to museums or other sites.

PAYMENT

Reservations are considered as definitive when the payment is made. The payment is to be made to the Tourist Office within 10 days of receiving the bill. If the payment is not made the visit will be considered as cancelled. The guides are not able to receive any payments owed to the Tourist Office, exception can be made, but the Tourist Office must be informed. Currency in Euros only is accepted, bank transfer is possible but bank expenses must be paid by the group.

ONE DAY OUTINGS

The time spent for lunch is included in the duration of the visit and should not exceed 2 hours. The tour organiser will pay the guide's meal.

DELAYS

In case of unexpected delay, the guide service or the guide directly should be notified at the latest 30 minutes before the hour of starting up. If, for any reason, you are unable to notify the guide, the service will be billed. If the guide has been notified, the visit will be shortened (the price will be maintained at its original level) or normally completed if the guide is available. If this is the case, the time will be billed as overtime, as indicated above.

CANCELLATIONS

The guide will wait for the group for 20 minutes. Past this time, if the delay has not been notified, the service will be considered cancelled without notice and billed with no refund.

Cancellation by the group : 30 days prior to the visit: 100 % refund; 15 days prior to the visit: 50 % refund. No refund for a cancellation a week or less prior to the date of visit.

Cancellation by the Tourist Office : full refund.

The reservation of a guide with the Tourist Office implies the acceptance of all the above conditions.

COMPLAINTS

All complaints concerning our services should be sent to the Tourist Office within 8 days following the scheduled date of the visit

Office de Tourisme de Sélestat - votre contact : Mme NEFF Tél. : 00 333.88.58.87.23 – Fax 00 33 3.88.92.88.63

E-mail : reservation@selestat-haut-koenigsbourg.com

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N° de Siret 798 638 102 000 11. Garant : Caisse Fédérale du Crédit Mutuel 34 rue du Wacken - 67000 STRASBOURG - GROUPAMA, 101 rue de Hausbergen, BP 30014 SCHILTIGHEIM, 67012 STRASBOURG CEDEX - Crédit : C. Dumoulin